



*Vol. V, Issue 2  
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# Hospitality Network News

*The Quarterly Newsletter of the Interfaith Hospitality Network of the Madison Area*

## Housing Stabilization: Services After Shelter

Megan Heiser, Housing Stabilization Case Manager, joined the staff of IHN in January to expand our work with graduate families in housing and to provide case management for the Second Chance Apartment Project. "I like working with families," says Megan. "I believe in working with people long-term, providing them with tools to better help themselves, and giving them a chance to have a different life path." With her warm smile and respectful, direct manner, she quickly established relationships with the families who participate in IHN programs. She has also developed new clarity and structure for both housing stabilization programs.



Graduate families in the Housing Stabilization Program sign a case management contract with Megan to negotiate goals and regular meetings. Second Chance Apartment families meet with her each week, and develop detailed case plans, including both short- and long-term goals.

Another part of Megan's job is to work cooperatively with Shannon Hayes, IHN's Volunteer Coordinator, and the mentors in the Neighbor-to-Neighbor program. She feels that the mentors are a unique and important part of IHN programs. "Mentorship doesn't have the stigma of case management," she explains, "It has a different meaning to clients. Mentors are friendly, not part of the system, and are genuinely involved out of good will." Megan believes that volunteers are what make IHN and the housing stabilization programs unique. "People are drawn to IHN in many ways. You have volunteer artists, educators, lawyers, parents... a lot of people to help people, and it really works."

IHN has always worked towards moving families beyond homelessness, but the addition of this position is crucial to our success in stabilizing those families. Megan says she appreciates the opportunity to help people build skills in a non-crisis mode, preventing repeat homelessness. "Oftentimes it's not that people don't want to succeed, but that they don't know how. Sometimes it's just something simple, like knowing where to find resources, that prevents a disaster."

*Interfaith Hospitality Network of the Madison Area serves homeless families by mobilizing religious communities to provide shelter and meals, by working with families to overcome barriers to self-sufficiency and by raising awareness of social justice issues.*

### **Second Chance Apartment Sponsors:**

Bethany United Methodist Church  
Covenant Presbyterian Church  
First Unitarian Society  
Temple Beth El

*For more information about this project or to find out how your congregation or community group can become a sponsor, please call Rahcel Krinsky at 294-7998 ext. 302.*

## Program Report

January-March, 2003

### Services:

- 8 families (15 children, 10 adults) received shelter
- 4 families received case management while on waiting list
- 15 families received housing stabilization case management
- the Second Chance Apartment Project housed 3 families
- 6 families participated in the Neighbor-to-Neighbor Program
- 15 community members participated in the Consumer Advocacy Group

### Outcomes:

- 2 shelter families found housing, 3 are still in shelter
- 1 waiting list family found housing
- 80% of families retained their housing 6 months or longer

## News of Our Graduates

**Linda and Larry** and their three children have been in housing since December and are doing fine and keeping in touch.

Congratulations to **Jabore, Jamorne** and **Saladeem!** All three children received awards on the same day for exceeding their academic and reading goals.

**Cynthia** and members of the Consumer Advocacy Group attended the Madison Mayoral Candidate Forum sponsored by the Dane County Broad Based Organizing Project. Cynthia told her story to a crowd of 350, raising awareness of homelessness for many community groups and both candidates.

## Board Update

Each year at this time, IHN welcomes new members to the Board of Directors, and elects a new slate of officers. This year, we would like to say a grateful farewell to Dr. Anna Maria Myklebust and Keith Pollock who have completed their 3-year terms, and we welcome new board members Virginia Bartelt, Michelle Thompson, Cynthia Travis and Warren Weinstein. Michael Reilly will continue on the board for a second term. This year's officers will be Al Bachmann, President; Sona Olson, Vice President; Michael Reilly, Treasurer; Amy Spratling, Secretary and Yomi Jarrett, Diversity Officer.

## Special Thanks

Everyone at IHN extends our sincere appreciation to...

- ...**The University of Wisconsin Women's Crew Team, Community Housing & Services** and many individual volunteers for helping us move into our new space.
- ...**Deb Bachmann** and her students from the **Tao Shiatsu Center** for providing massages to families one evening each month.
- ...**Julie Ward and Dorotea Zeppenfeld** for teaching parenting classes to families twice each month over the last year.
- ... local artist **Kelly Snyder** for helping the children in shelter create beautiful paintings to decorate the new day center; and **Eye Level Framing**, for donating a gorgeous frame.
- ...**Etes-Vous Prets, The Guardian Baker, and Whole Foods** for donating food and beverages for our Open House; and **Parallax Realtors** for the flowers.

## ♪ Hot Fun in the Summertime ♪

Volunteers, mark your calendars!

The 3<sup>rd</sup> annual volunteer recognition picnic will be:

**Saturday, August 16<sup>th</sup>**

**12:00 p.m. -2:00 p.m.**

Lake Farm Country Park

## Auction Report

IHN's second annual Comedy Auction was a huge success! We are deeply grateful to Lynn Kaplan, Auction Chair, and her committee, for creating and executing such a well-organized and enjoyable evening. About 150 people attended the event, and Comedian Tanya Atkinson had the whole crowd laughing.

Many thanks to our corporate sponsors, Midwest Open MRI and Bachmann Construction, who covered all costs for the event. Because of their generosity, the \$15,481 raised will directly benefit IHN programs. Photos of the event may be viewed at [www.expressiveimage.com](http://www.expressiveimage.com).

Thanks to all who attended, and to the many business and individuals who donated items for auction: All Through the House, American TV & Appliance, Philip Ashby, B & W Painting, Bachmann Construction, Beauty Blossoms, Bellezza – Studio of Style & Sun, Elaine Birnbaum, Sharon Black, Blue Iris Gallery – Irene R. Olson, Tamara Braun, Capitol Cigars, Capitol Kids, Casa De Lara, Catfish Antique Mall, Center for Therapeutic Massage & Bodywork, Christian Bookstore, Community Pharmacy, Diny's Jewelers, Mary Dyer, Dykman's Time Shop, Erik's Bike Shop, Euphoria Salon – Ross, Expressive/Wendt Images, Nancy Feingold, Michelle Felber, Marti Goldberg, Green Bay Packers, Ellen Grossman, Rich & Pauline Gullick, Halversons, Highway 23 Art Studio, Home Made, Ann Imig, Iwan Riess & Co., Jan's Professional Massage Therapy, Yomi Jarrett, Cheryl Jens, Jewelers Workshop, Jimmy Johns, Cayce Johnson, Kayser Automotive, Kalahari Resort, Rebecca Katzenmeyer, Bobbie Krinsky, Light Haus Glass, Tom Linfield, Midwest Billiards, Dale Namio, NHL, Nails So Real, Nakoma Country Club, Sona Olson & Sean Dilweg, Olson Vacuum, Keith Pollock, Rachel Powers, Quams, Regis Salon, Rogers & Hollands Jewelers, Bobbette Rose, The Scoop, The Soft Tissue Health Center, Smith Family, Spirals, Beth Lee Stern, Ilene Stone, Sue Townsend Photography, Lissa Sundberg, Robin Sweet, TCBY, T.Q. Diamonds, Teddy Bears and Friends, Toby's Supper Club, Trappers Turn, Twigs, Wild Bird Center, Wild Child, Wild Delilah's Salon, Wilderness Lodge, Williams de la Roca Furniture & Design, The Wine Boutique, Wood Crafters, and Workbench Tools.

## Michelle Moves On

Michelle Kamin

The past 9 months as a Social Work Intern at IHN have provided me with a great deal of education and experience in my pursuit of a Masters Degree in Social Work. The IHN team - staff, volunteers and guests - has taught me more than how to practice social work. They have reminded me why I became so passionate about social work and what it means to be an excellent social worker. It is said that experience is the hardest teacher because she gives the test first and lessons after. I wouldn't have had it any other way! Thank you IHN.

### ***Hospitality Network News***

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Cynthia Travis  
Warren Weinstein

# Wish List

## We are most in need of:

**Bleach**  
**Car Seats**  
**Cleaning Supplies (bathroom cleaner, windex, etc.)**  
**Diapers**  
**Laundry Detergent**  
**Paper Towels**  
**Postage Stamps**

## We would also like:

AA Batteries  
Alarm Clocks  
Baby Wipes  
Band Aids/First Aid Supplies  
Dish Soap  
Garbage Bags  
Hair Gel, Mousse, etc.  
Hair Grease

Irons  
Madison Metro Bus Passes  
Phone Cards  
Pillows  
Over the Counter Medicine (Tylenol, Ibuprofen, Cold and Cough, Children's/Baby)  
Toilet Paper

*Financial Gifts are always needed and appreciated*

RETURN SERVICE REQUESTED

*A Community Response for Homeless Families*  
Madison, Wisconsin 53715  
1121 University Avenue

**OF THE MADISON AREA  
INTERFAITH HOSPITALITY NETWORK**



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